



# Affordable Connectivity Program

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# Affordable Connectivity Program

- **What is ACP?** The Affordable Connectivity Program (ACP) is a federal program that makes broadband internet more affordable for eligible households and families.
- **How?** ACP provides a \$30 monthly subsidy towards qualifying families' home internet bill.
- **Who is eligible?** Participants in any of the following assistance programs: SNAP, Medicaid, Federal Housing Assistance, Veterans Pension or survivor benefits, SSI, WIC. Households with gross annual incomes 200% or less than the federal poverty guidelines also qualify.
- **How can I sign up?** Visit [getinternet.gov](https://getinternet.gov) to learn more and apply. For questions about your eligibility or application status, you can also call the ACP Support Center at (877) 384-2575 or email [ACPSupport@usac.org](mailto:ACPSupport@usac.org).



# The Affordable Connectivity Program Enrollment Performance Tool

Enter ZIP Code



This tool was created to help any community answer the question: “How are Affordable Connectivity Program sign-ups going?”

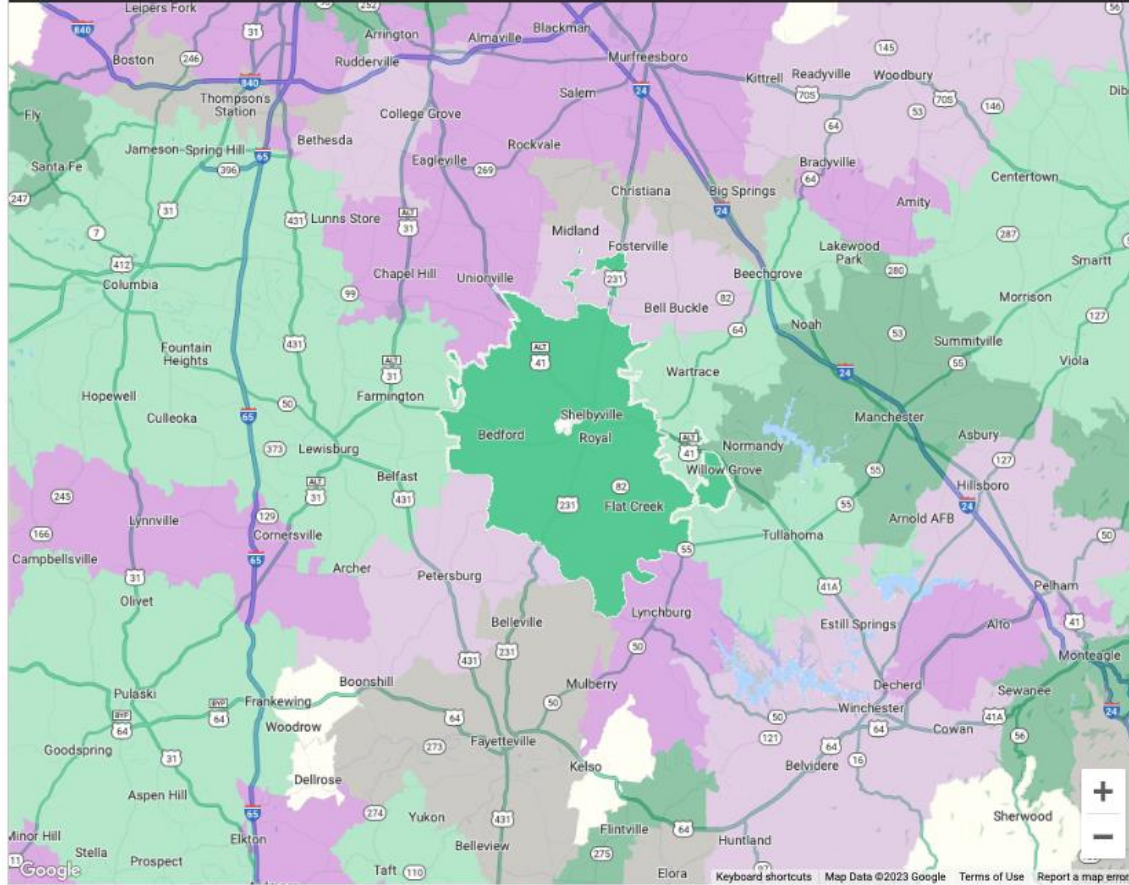
Begin by entering a 5-digit zip code of interest in the box. The tool displays the actual level of Affordable Connectivity Program (ACP) enrollment in the zip code area, the predicted level of ACP enrollment, and how well the area is performing in comparison to the norm. The difference between predicted and actual enrollment is an ACP performance measure.

Learn more about how the tool was put together [here](#) and [here](#).

# Bedford County, Tennessee

## The Affordable Connectivity Program Enrollment Performance Tool

37160



**Result:**  
**37160**

Performance Category: **HIGH**

Total Households: **12,616**

Eligible Households: **6,941**

Predicted vs. Actual ACP Enrollment:  
**2,001 / 2,638**

% Households with Wireline Broadband:  
**58%**

% Households with Cellular Data Only:  
**19%**

% Households without a computer: **13%**

% Households with annual income under \$15,000: **10%**

% Rent Burdened: **44%**

% Population 65+: **14%**

% Foreign Born: **7%**

Claimed ACP subscribers: **2,059**

Total Support (in dollars): **\$66,306**

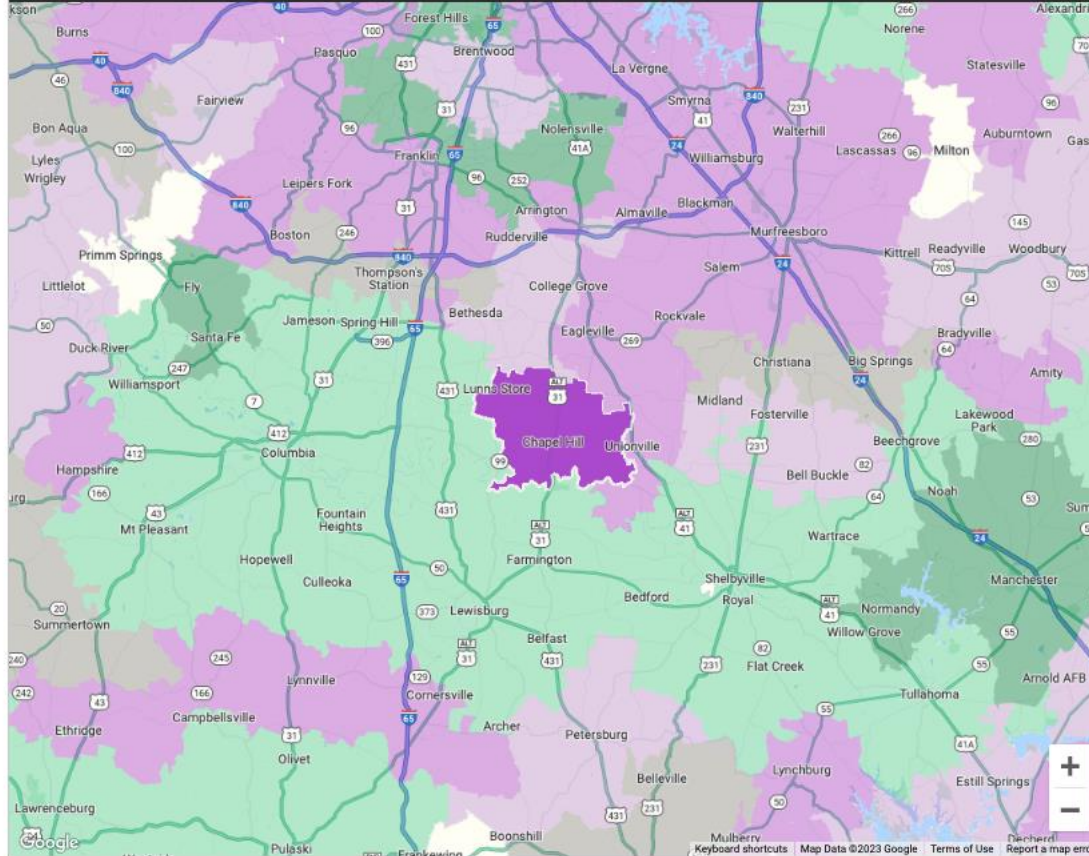
ACP enrollment data is current through April 2023



# Bedford County, Tennessee

## The Affordable Connectivity Program Enrollment Performance Tool

37034



**Result:**  
**37034**

Performance Category: **LOWEST**

Total Households: **2,915**

Eligible Households: **1,222**

Predicted vs. Actual ACP Enrollment: **201 / 102**

% Households with Wireline Broadband: **69%**

% Households with Cellular Data Only: **11%**

% Households without a computer: **3%**

% Households with annual income under \$15,000: **4%**

% Rent Burdened: **53%**

% Population 65+: **14%**

% Foreign Born: **1%**

Claimed ACP subscribers: **61**

Total Support (in dollars): **\$2,130**

ACP enrollment data is current through April 2023

# Closing the Digital Divide With the Affordable Connectivity Program

Given the influence of cost on customer demand and the high capital costs of deploying broadband, internet service providers (ISPs) have little reason to upgrade existing networks or build new ones in low-income areas. Although public funds such as loans or grants can help offset the cost of capital expenses, ISPs require additional funding to keep these high-cost communities online.

In 2021, Congress took action on these supply and demand issues by establishing the [Affordable Connectivity Program](#) (ACP). Part of the [Infrastructure Investment and Jobs Act](#) (IIJA), the ACP offers subsidies for low-income households and providers in high-cost areas.

**This program has become a vital tool in securing broadband access**, with more than [18 million households](#) enrolled in the program. Enrollment has been high in both rural and urban areas, polling shows strong, bipartisan support for ACP among voters, and the program plays a critical role in meeting the Congressional mandate that every American household have access to high-speed, affordable internet.

Link to full article: [Closing the Digital Divide With the Affordable Connectivity Program](#).

# Additional Benton Institute Resources

[Half of ACP-Eligible Households Still Unaware of the Program](#)

[ACP Enrollment Performance Tool: Understanding Factors that Play a Role in ACP Enrollment](#)

[The Affordable Connectivity Program and Rural America](#)